



Minutes of the Eastern Shore of Virginia 9-1-1
June Commission Meeting
Thursday, June 25th, 2026 @ 1730 hours
Northampton County Board Chambers – Eastville

COMMISSIONERS PRESENT: Bill McCready, *Chairman, Atlantic Volunteer Fire Company*
AJ Ferebee, *Vice-Chairman, Captain, Northampton County Sheriff's Office*
Ben Byrd, *Wachapreague Volunteer Fire Company*
Donald Hart, *Accomack County Board of Supervisors*
Greg DeYoung, *Northampton County Department of EMS*
Matt Spuck, *Northampton County Administrator*
Mike Mason, *Accomack County Administrator*
Ernest Smith, *Northampton County Board of Supervisors*
Coty Hodgson, *Sergeant, Accomack County Sheriff's Office*
Adam Zieger, *Eastville Volunteer Fire Company*

OTHERS PRESENT: Jeff Flourney, *ESVA 9-1-1 Director*
Krista Kilmon, *ESVA 9-1-1 Deputy Director*
Katie Brewster, *ESVA 9-1-1 Supervisor/ Recording Secretary*
Kevin Willis, *Northampton County Planning/GIS*

COMMISSIONERS ABSENT: Jeff Renas, *Area 31 1st Sergeant, Virginia State Police*

REMOTE PARTICIPATION: Jeff Parks, *Accomack County Board of Supervisors*, participated remotely from the Parksley, VA area for personal reasons.

OTHERS ABSENT: Scott Chandler, *ESVA 9-1-1 Consultant*

CALL TO ORDER: Chairman Bill McCready called the meeting to order at 17:31.

INVOCATION: Commissioner Donald Hart delivered the opening invocation.

PLEDGE OF ALLEGIANCE: Chairman Bill McCready led the reciting of the Pledge of Allegiance.



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PUBLIC PARTICIPATION:

Kevin Willis presented on the Northampton County FY27 Data Enhancement Project. In 2026, Northampton County was awarded a VDEM Grant to improve addressing data in the county. The project began in June and is expected to be completed by the end of next fiscal year. He explained the project purpose and goals, implementation plan, budget and deliverables, and answered any questions.

MINUTES:

A motion to accept the minutes from the May 2026 Commission Meeting was made by Commissioner Donald Hart with a second from Commissioner Ben Byrd. There were no oppositions and the motion was carried.

CONSENT AGENDA:

- A. VDEM PSAP GIS Data Maintenance Grant Use – ESVA 9-1-1 Center GIS needs
- B. VDEM PSAP GIS Data Maintenance Grant Use – Accomack County GIS needs
- C. VDEM PSAP PEP Grant Use – Education/Training needs for ESVA 9-1-1

A motion to approve the consent agenda items was made by Commissioner Donald Hart with a second from Commissioner Greg DeYoung. There were no oppositions and the motion was carried.

BUDGET REPORT:

Director Flournoy reported that the expenditures spreadsheet showed data through the end of May 2026 and that there were no anomalies or concerns; 84% of the total budget has been spent. There were also no major changes with the revenue. Eleven months of the wireless surcharge have been received and will come in higher than projected. Accomack and Northampton Counties have contributed all of their local funds for 2026. For the Communications Tax, eleven months have been received from Accomack County and appears will come in lower than anticipated; nine months have been received from Northampton County and appears will come in lower than anticipated. Eleven months have been received from Chincoteague for their 9-1-1 services and is on track. It had been understood that \$101,554 had already been transferred from the 9-1-1 Commission's fund balance several years ago based on Northampton County already providing this amount towards radio system needs in FY22/23. In meetings with the Finance Director earlier in June it was determined the funds were never moved from the 9-1-1 Commission's fund balance, effectively reducing the current fund balance. It is still planned to be able to complete/fund the o-DAS system improvement for the Wachapreague area, using the already established funding sources, however the 9-1-1 Commission's fund balance will be greatly reduced just above the threshold to maintain 8%.

A motion to approve the budget report was made by Vice-Chairman AJ Ferebee with a second from Commissioner Adam Zieger. There were no oppositions and the motion was carried.



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DIRECTOR'S REPORT:

Staff- On 6/17, several ESVA 9-1-1 staff attended a wellness training in York, funded by a multi-jurisdictional grant. We currently have twelve of the eleven 9-1-1 F/T CO positions filled and three 9-1-1 P/T CO positions. One P/T CO will be on another medical leave of absence, related to their ongoing cancer treatment and one F/T CO will likely be out for an extended period of time later this year, related to their ongoing cancer treatment. Summer 2026- Planning efforts have continued for Pony Penning in late July. ESVA 9-1-1 worked close with other entities for the Onancock Sailfest event, with staff at the Port Authority Command Bus and additional staffing at the center. ESVA 9-1-1 worked close with other entities for the Cape Charles Sailfest Event, with additional staffing at the center. All of these events require notable efforts with others for ESVARRS programming. Lifeguards- The plans and procedures were finalized and the Assateague Beach Lifeguards were temporarily provided one ESVARRS radio and expected to overall use one operational talk-group. Other- There were recent meetings with ACDPS leadership on efforts to revise how tracking EMS units that are temporarily relocated and on ensuring the 9-1-1 Center is properly working with the Technical Rescue Team leadership, where the overall direction was it's appropriate to continue with current efforts. There has been notable effort working with ACDPS and NCEMS on potential changes to how medevacs are alerted. Other- House Bill 1067, related to regional emergency communications authorities, that was signed into Law during the 2026 Session was included the packet and it was encouraged to look at it.

Deputy Director Report: Director Flournoy then turned the meeting over to Deputy Director Krista Kilmon to provide her report. B/U Center Relocation- Northampton County IT has installed the lines for our phones in the dispatch room however, it was discovered they had installed them in the opposite side of the room. As with many other departments, their resources are very taxed so there is no timeline of when the correction will take place so that testing can be completed. NOMAD- While the project is closed, work continues on policies. It is planned to use the NOMAD device during Pony Penning in a reduced capacity to evaluate how well it works in the field during an event. The plan will be to use it in a listen only mode on 9-1-1 calls and have it available for use to make calls out from the command post. Kitchen Remodel- Most items of the 9-1-1 kitchen remodel have been completed, along with the final inspection that happened today; some minor items still remain. During the ceiling tile work, it is suspected a few wires/cables were damaged or disrupted as we lost internet to the TMON computer and the fax line for our CAD was disabled. Bullfeathers was contracted to run a new fax line and the CAD fax is now back in service. CallWorks- There have been four recent occurrences where all but four of our admin lines have stopped ringing into the 9-1-1 Center. The situation was resolved by having ECW reset a gateway on their end and during discussions to determine a cause, a new gateway was ordered and installed. During the replacement, it was discovered that the CallWorks position in the supervisor's office was not connected to the work space properly and was the root cause of the broadcast storm that was causing connectivity issues. Prior to the aforementioned issue, we began experiencing static at Position 3, which escalated to the Polycom becoming disabled. During the technical service call, we were advised the Polycom was outdated and needed to be replaced – which we did and the position became functional again. We also replaced the stand-alone Polycom on the dispatch floor and ECW was able to program it remotely to restore functionality. NCSO- There have been several documented issues with transfers to NCSO. After collaborating with their dispatch supervisor, it seems they were able to find a pattern on their end and have initiated a ticket with their phone vendor. We have temporarily reassigned our primary transfer button to the secondary NCSO number. Position2- IT replaced the CPU for the CAD due to intermittent issues and had to be recalled several



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times to work on it after the replacement to get it to where we could use everything. The two CAD monitors also had to be replaced due to a screen sizing issue that happened after the CPU replacement.

ESVARRS: Deputy Director Kilmon then turned the meeting back over to Director Flournoy to provide an update on the ESVARRS system. He advised that he would like to go before the boards, likely at their next meeting, to give an update on the radio project. Portable Radios- There are some areas that have been noted as limited outdoor system coverage, especially when in notable wooded areas. The use of Be-On on I-pads was deployed to seven NCEMS ambulance devices to allow talk back with ESVA 9-1-1 dispatch. Funding- All COPS federal funds awarded for use towards ESVARRS have been requested and reimbursed. All final reporting and documents have been completed and submitted to COPS/DOJ, with nothing additional currently needed. The USDA Grant funds to Accomack County for console expenses have been reimbursed; we are awaiting Accomack County to transfer the funds to Northampton County Finance, as part of ESVARRS revenue. One invoice remains to be received from Williams Communications for Final Acceptance of the Microwave System. Many payments, for additional equipment ordered since project implementation, have been received. Some reimbursements are pending, and some requests are still pending. When meeting with agencies at the beginning of the project it was advised by Eastville Police leadership to provide a control station at the police station, with the expectation they would pay as the project was not providing a control station radio to each town police department. Recently, the Town of Eastville leadership has requested the radio be removed. Some time was devoted to reviewing the Byrne Discretionary Grant Program as it may have been a potential additional funding source for additional ESVARRS needs; however, it was discovered that it is not available to us. Other- We continue to work with CPD, ACSO, and NCSO on access/use/training for the Exacom logging recorder. The L3Harris NOC continues to monitor the ESVARRS system 24/7/365 and the notification configuration procedures have been completed. o-Das system for Wachapreague- At the May 2026 9-1-1 Commission Meeting, approval/direction was provided to move forward with the project as an emergency source purchase, ensuring obtaining the best pricing. Since the previous meeting, there have been several meetings regarding this project. The funds for this work continue to be expected from the following sources: remaining funds from the ESVARRS project, funds in the FY27 ESVARRS budget, existing Commission's fund balance, and remaining funds not used from the FY26 Operational budget. To summarize, we continue working with CTA Consultants on the final design and final pricing. Once achieved, it's expected to execute the needed agreement/purchase order with C-Squared Systems and Rock Creek Construction to move forward with the o-Das in the Wachapreague area.

A motion to approve the Director's report was made by Commissioner Greg DeYoung with a second from Commissioner Ben Byrd. There were no oppositions and the motion was carried.

ACTION ITEMS:

A. FY27 – Annual Budget – Approval

The recommended FY27 9-1-1 Commission's Budget is balanced, using projected revenue streams and fund balance for expenditures. It's understood both counties have approved their FY27 budgets. The funding was approved for the salary increase and benefit related costs. The other items requested (additional F/T CO position, additional 9-1-1 Commission vehicle, and funds to address increasing HRCJTA membership costs) were not funded. The additional funding requests for additional increase in benefit costs were approved/added by both counties. The FY27 recommended budget includes the additional compensation for 9-1-1 Commission staff, as is understood to be provided by Northampton County to its personnel. The two items included in the



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Contingency Line Item are there as a placeholder; the benefit costs for the F/T RRSM position, and planned use of funds for several staff salary adjustments needed following Northampton County's years of previous service formulas. Costs were added into the 731 budget as a placeholder for future CTA consulting needs. There are some unknowns related to the migration from the legacy radio systems. There is a potential to increase the revenue projected for the state wireless surcharge based on FY26 amounts. There were some changes to the FY26 proposed budget. Revenue was removed from the 731 budget in numerous line items for expenses that are now in the new ESVARRS budget: professional services, repairs, maintenance contracts, electric/utilities, communications, and leases.

A motion to approve this action item was made by Commissioner Donald Hart with a second from Commissioner Adam Zieger. There were no oppositions and the motion was carried.

CONSULTANT'S REPORT:

Consultant Scott Chandler was unable to attend this meeting. Director Flournoy advised that Scott continues to assist as needed with the ESVARRS project.

A motion to accept the 9-1-1 Consultant's report was made by Commissioner Donald Hart with a second from Vice-Chairman AJ Ferebee. There were no oppositions and the motion was carried.

CHAIRMAN'S REPORT: Chairman McCready had nothing to report.

OTHER BUSINESS: Director Jeff Flournoy presented two other business items.

- (1) **Bonus** - Part of his evaluation includes a monetary bonus at the completion of the ESVARRS project, that was voted on in the beginning of 2025 but there had not yet been a public hearing. He stated that a public hearing needed to be advertised and had before formally voting on it.

There were no objections on this topic.

- (2) **Umpiring**- He requested approval to umpire for Accomack County.

A motion to approve this item was made by Commissioner Donald Hart with a second from Vice-Chairman AJ Ferebee. There were no oppositions and the motion was carried.

PAYABLES: *A motion to pay the bills was made by Commissioner Greg DeYoung with a second from Commissioner Donald Hart. There were no oppositions and the motion was carried.*

ADJOURNMENT: *Commissioner Adam Zeiger made a motion to adjourn the meeting with a second from Vice-Chairman AJ Ferebee. There were no oppositions and the meeting was adjourned by at 18:24.*

Respectfully Submitted,

Katie Brewster, *ESVA 9-1-1 Supervisor/ Recording Secretary*